

CUSTOMER TESTIMONIAL

1. How do you find out about Safemode?

Newspaper

2. What are your main frustrations in finding and dealing with a computer service?

3. What is your impression of the work done?

Good

4. What is your impression of Safemode customer service?

Good

5. What is your impression of the Safemode technician?

Good

6. Will you recommend Safemode service to your family members, friends and relatives?

Yes

Customer Name

Ana Plimer

Date 4/10/05

Safemode Associate

Rashid