

CUSTOMER TESTIMONIAL

1. How do you find out about Safemode?

Yellow Pages

2. What are your main frustrations in finding and dealing with a computer service?

Being unfamiliar with computer technology & understanding - parts, functions etc.

3. What is your impression of the work done?

fast efficient work

4. What is your impression of Safemode customer service?

Helpful efficient

5. What is your impression of the Safemode technician?

Knowledgeable & helpful

6. Will you recommend Safemode service to your family members, friends and relatives?

yes

Customer Name

Denise Dion

Date

3/19/06

Safemode Associate

etc